



Trigo IT Core 2014 AD and Office 365 Migration Project

BLACKBERRY : MIGRATION Procedure

	TRIGO IT CORE 2014 AD AND OFFICE 365 BLACKBERRY : MIGRATION PROCEDURE	MARS 2014
		VERSION:1.6

Summary

1. Document objective	3
2. BlackBerry backup	3
3. Wiping / Activation of your Blackberry 9520 /9300 / 9720	6
4. Restore your Blackberry	25
5. Attention	26

	TRIGO IT CORE 2014 AD AND OFFICE 365 BLACKBERRY : MIGRATION PROCEDURE	MARS 2014
		VERSION:1.6

1. Document objective

The objective of this document is to describe the complete migration process of a blackberry from the actual messaging system to the future messaging system Office 365.

Note : You have received an email from *service.buisnesscloud.blackberry.com* on your new mail address ending by (@trigo-group.com). Please note the password at the end of this email. It is your activation password

2. BlackBerry backup

If you have personal data hosted on your blackberry (pictures, contacts, calendars etc..), it is mandatory to do a backup of it before making any operation.

To do it, it is necessary to download and install a software on your computer :

BlackBerry desktop Manager, available at the following address :

<https://swdownloads.blackberry.com/Downloads/contactFormPreload.do?code=A8BAA56554F96369AB93E4F3BB068C22&dl=A2C0D61EB187AB3AFD247A852FAD3647>

- Click on the link, a page appears ,
- Check « no » , then click on « Download »

Software Download for BlackBerry Support

Downloading Desktop Software v7.1.0 B35 (Multilanguage)

◆ indicates a required field

◆ Would you like to receive information about RIM and/or BlackBerry products and/or services from RIM or authorized third parties selected by RIM?

Yes No

Download Details

Software Name: Desktop Software v7.1.0 B35 (Multilanguage)

File Name: 710_b035_multilanguage.exe

Download Size: 113 MB

Published Date: 12/04/2012

Support Resources

› [View](#) BlackBerry Desktop Software v7.1.0 User Guide



Click on « execute » and install the software as soon as the download complete.

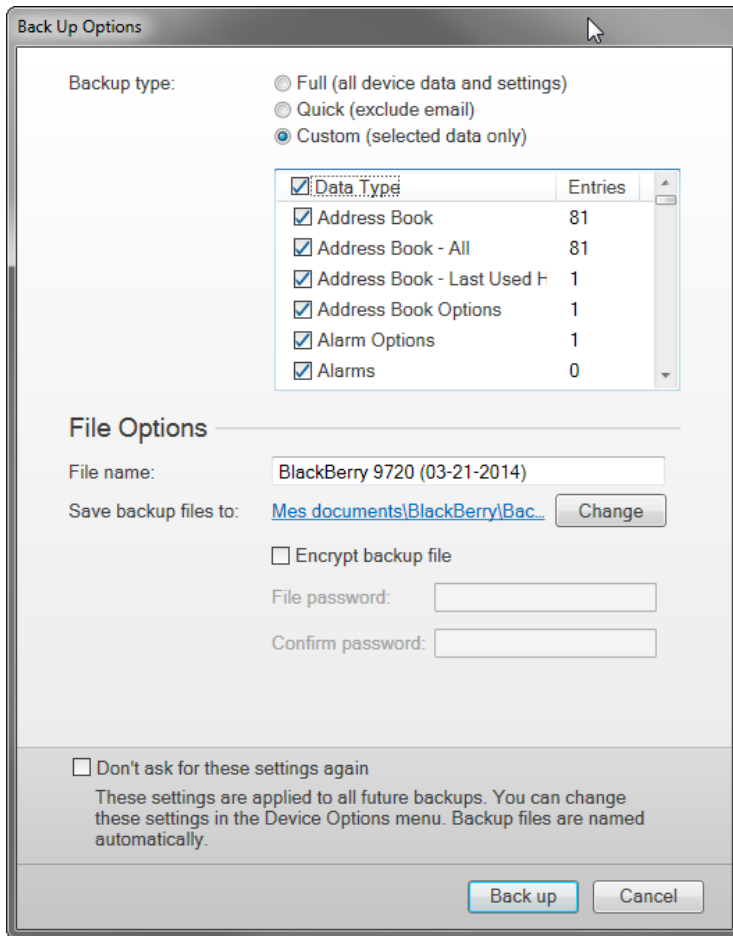
After the installation , you will be able to see this icon on your computer:



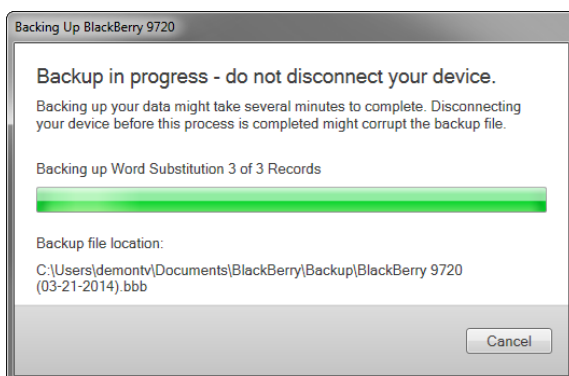
- Launch BlackBerry Desktop Manager before connecting your BlackBerry.
- Connect your BlackBerry to the computer with the usb cable, **be careful of the model that is shown on the software**, it will be useful in the next steps of this procedure.



- Click on "Back up now".



- Choose "Custom".
- In the "backup options" window, choose the backup type, select custom (data selected only)
- In data type, check "data type" in order to select all.
- Specify a backup location on your computer.
- Check that the option "encrypt backup file" option is not selected.
- Click on "Back up".



- The backup will run normally.

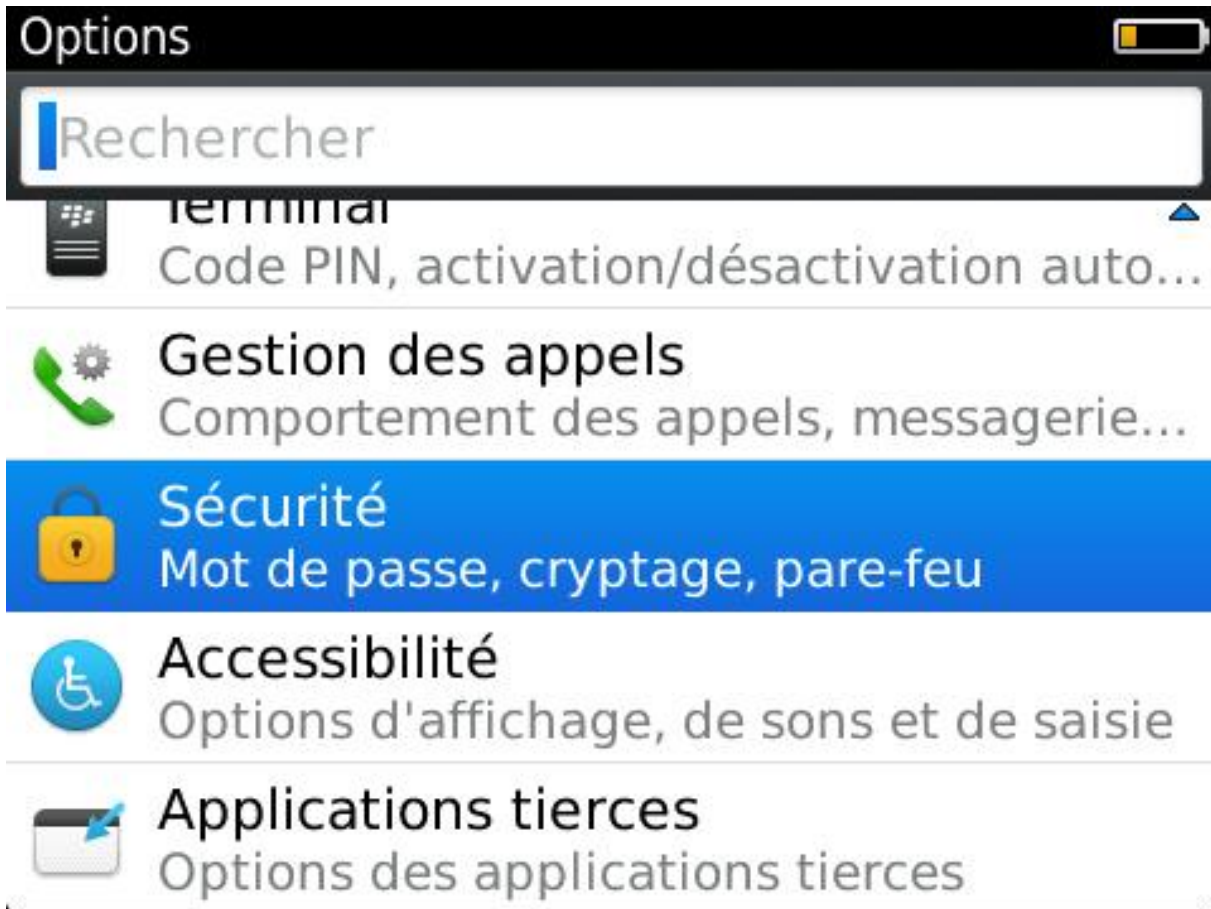
3. Wiping / Activation of your Blackberry 9520 /9300 / 9720

The migration operation needs the blackberry to be erased, this operation is called « Wipe ».

3.1. Wipe of blackberry models 9520 / 9300 / 9720 :



- Set up a password on your device by going in the **Options** menu



- Then go to **Security**.

Sécurité



Mot de passe
Contrôler l'accès à votre terminal



Cryptage
Protéger vos informations et fichiers



Carte à puce
Configurer le lecteur et importer les cer...



Contrôles parentaux
Limiter l'utilisation d'applications et de...



Pare-feu
Bloquer certains types de messages



Nettoyage de sécurité

- Select **Password**.

Mot de passe

Général

Activer:


Définir le mot de passe

Nombre de tentatives de saisie du mot de passe: 10

Verrouiller après: 30 min

Permettre à l'installation d'applications:

- Check the Cocher l'option **Enable**. Sélectionner ensuite **Set up Password**. In the field **New password**, type your new password.

Mot de passe 

Général

Activer:

[Changer le mot de passe](#)


Nombre de tentatives de saisie du mot de passe:

10 ▼

Verrouiller après: 30 min ▼

Revenir à l'installation d'applications: ▼

- Select **Number of Password Attempts** and set the value at **3** instead of **10**.

Mot de passe 

Général

Activer:

[Changer le mot de passe](#)

Nombre de tentatives de saisie du mot de passe:

Verrouiller après:

suite à l'installation d'applications:

- Select **lock After** et set the value to **1 min** instead of **30 min**.

Mot de passe

Général

Activer:

Changer le mot de passe

Nombre de tentatives de saisie du mot de passe: 3

Verrouiller après: 1 min

Suite à l'installation d'applications:

- Push the **Return** key.
- Click on **save**.
- Type the password you just set up.
- Wait 1 minute the BlackBerry will lock.

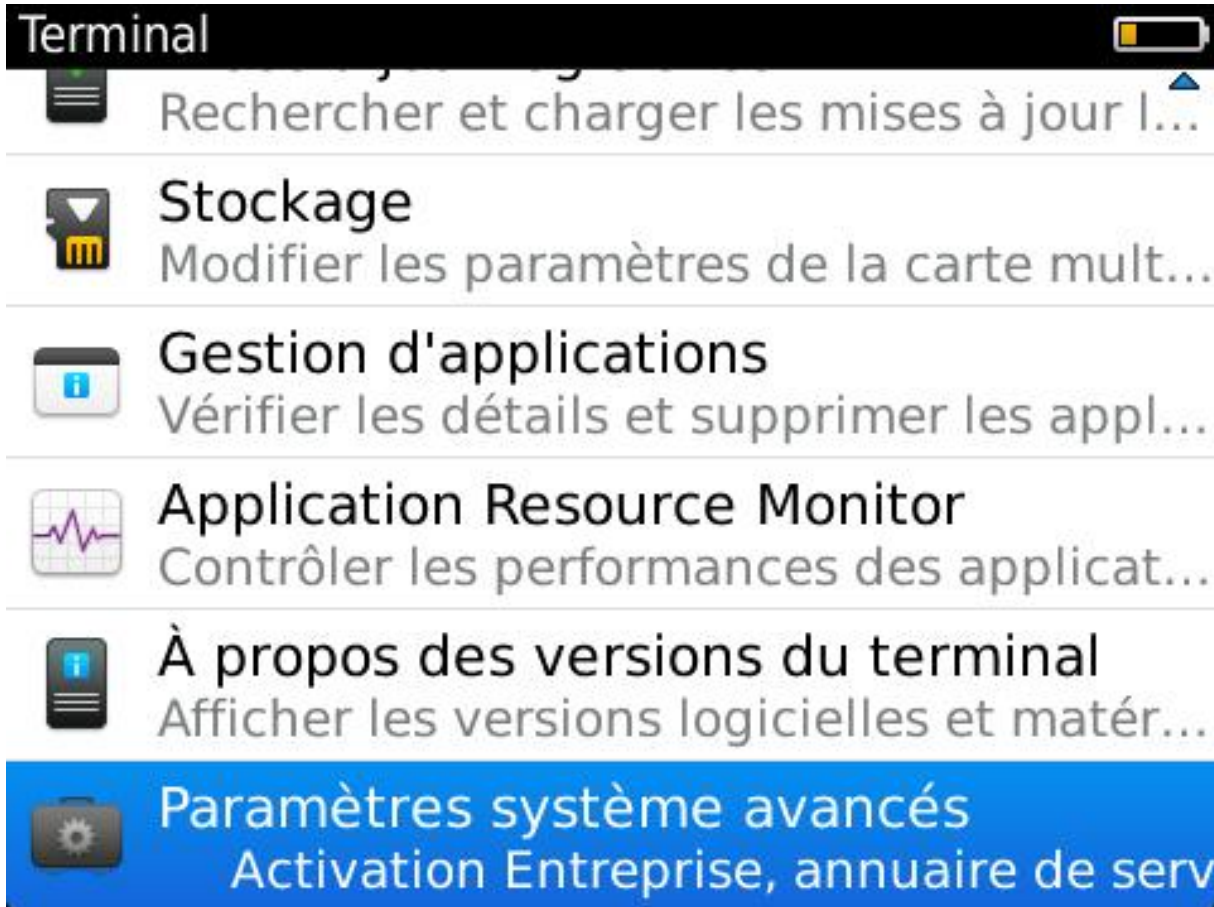
Initiate the Wipe:

- Type a bad password (different of what you have previously set up) and type "BlackBerry" each time that it is asked.
- At the third attempt, the blackberry will automatically erase himself and deregister from the old messaging system.
- The blackberry will reboot after the wipe.
- Type your PIN code.
- Select your language.
- Select **Connect to the mobile network**.
- Select the local time
- Click **Next** until you reach the option **register wizzard**.

3.2.Activation of blackberry models 9720 / 9520 / 9300



- In the **Options menu**, choisir **Device**.



Select **Advanced System Settings**.

Paramètres système avancés

Activation Enterprise

Terminer l'activation, afficher les détails

Annuaire de services

Afficher et supprimer les annuaires de servic...

Carte SIM

Afficher et modifier les paramètres de la cart...

Navigateur Push

Modifier les paramètres du navigateur Push

Diffusion cellulaire

Modifier les paramètres de diffusion cellulaire

Services par défaut

Go to **Enterprise Activation**.

Comptes messag.



Sélectionnez le type de compte de messagerie à configurer.

Compte Internet




Configurez ou gérez un compte de messagerie existant ou créez un compte de messagerie BlackBerry.

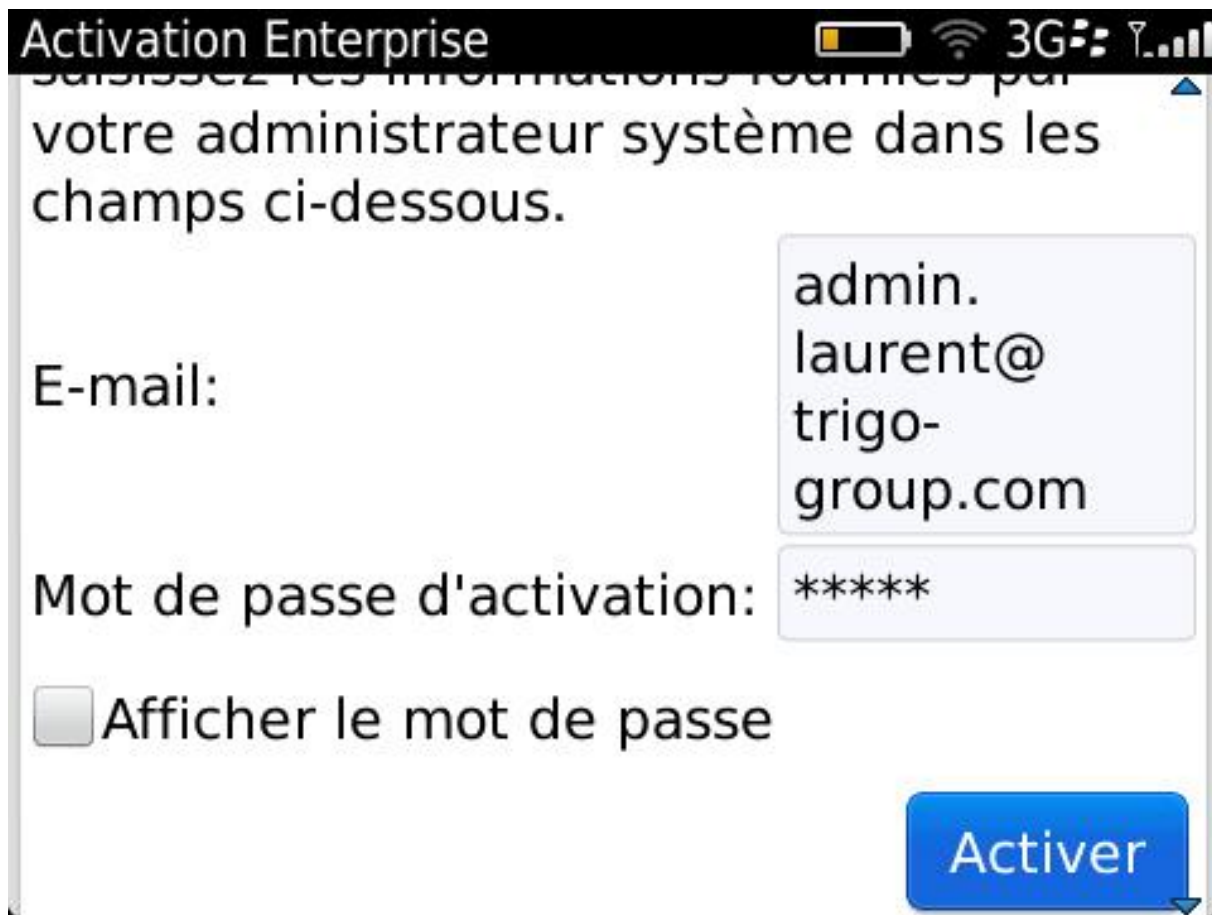
Compte Entreprise



Configurez un compte de messagerie professionnel sur le logiciel BlackBerry Enterprise Server de votre entreprise.

	TRIGO IT CORE 2014 AD AND OFFICE 365	MARS 2014
	BLACKBERRY : MIGRATION PROCEDURE	VERSION:1.6

Choose the option **Enterprise Account** and type the following informations :



E-mail : your email adress.

Activation Password : You have received an email from *service.buisnesscloud.blackberry.com* on your new mail adress ending by (@trigo-group.com). Please note the password at the end of this email. It is your activation password

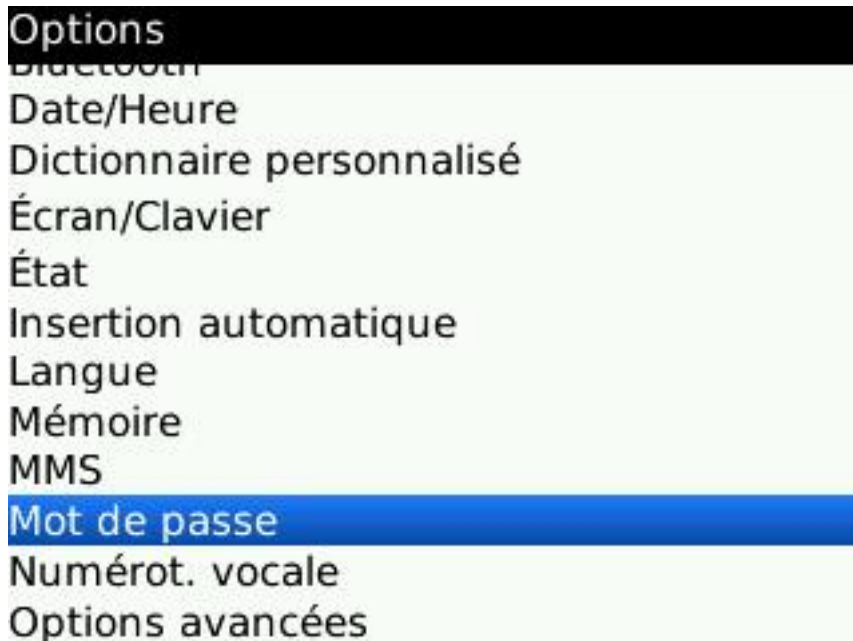
Select **Enable**.

If the device ask for enable the radio, select **yes**.

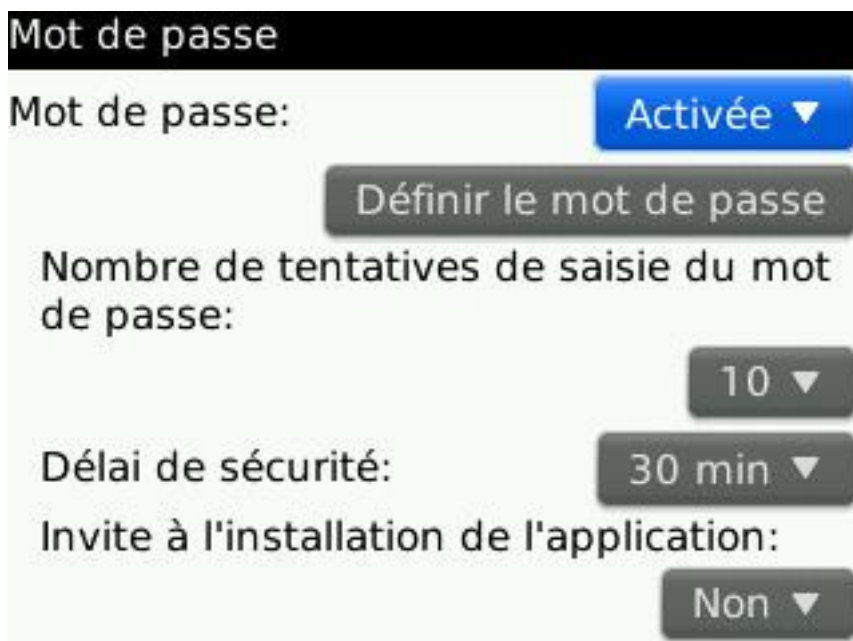
3.3. Wiping blackberry model 8520




- Set up a password on your device by going in the **Options** menu

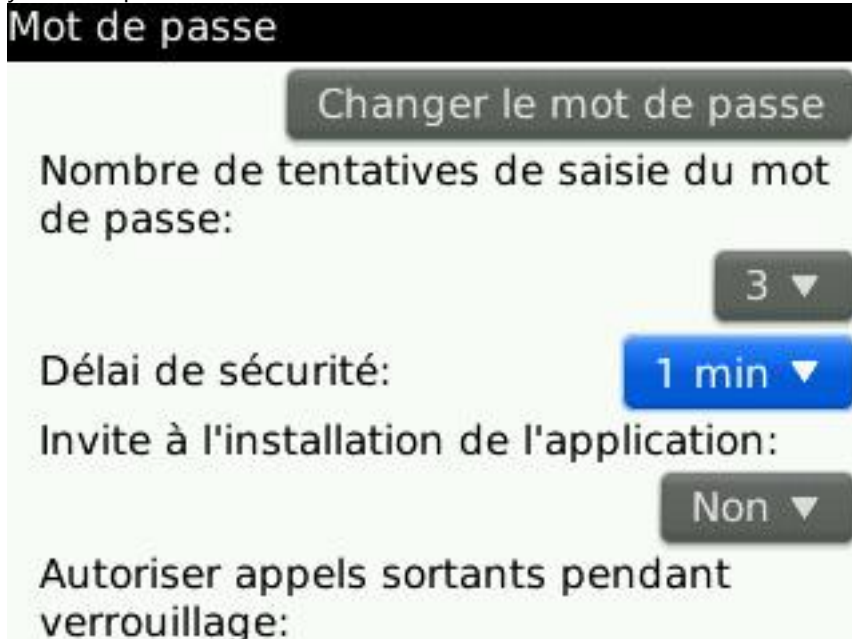


- Select the **Password** option



	TRIGO IT CORE 2014 AD AND OFFICE 365 BLACKBERRY : MIGRATION PROCEDURE	MARS 2014
		VERSION:1.6

- In the **password** option select **Enable**. Then Select **Setup a password**. In the field **New Password**, type your new password



- Select **Number of Password Attempts** and set the value at **3** instead of **10**.
- Select **Security Delay** and set the value at **1 min** instead of **30 min**.
- Push the **Return** key.
- Click on **save**.
- Type the password you just set up.
- Wait 1 minute the BlackBerry will lock.

Initiate the Wipe:

- Type a bad password (different of what you have previously set up) and type "BlackBerry" each time that it is asked.
- At the third attempt, the blackberry will automaticly erase himself and deregister from the old messaging system.
- The blackberry will reboot after the wipe.
- Type your PIN code.
- Select your language.
- Select **Connect to the mobile network**.
- Select the local time
- Click **Next** until you reach the option **register wizzard**.

3.4. Activation of blackberry model 8520



Go to the **Option** menu.


Options

Dictionnaire personnalisé
Écran/Clavier
État
Insertion automatique
Langue
Mémoire
MMS
Mot de passe
Numérot. vocale
Options avancées
Options de sécurité

Select **Advanced System Settings** , then **Enterprise Activation**.

Options avancées

Accessibilité
Activation Entreprise
Annuaire de services
Carte SIM
Cartes
Navigateur
Navigateur Push
Paramètres de la diffusion cellulaire
Paramètres de localisation
Services par défaut
Table de routage hôte
TCP/IP

	TRIGO IT CORE 2014 AD AND OFFICE 365 BLACKBERRY : MIGRATION PROCEDURE	MARS 2014
		VERSION:1.6

Type the following informations :



E-mail : your email adress.

Activation Password : You have received an email form *service.buisnesscloud.blackberry.com* on your new mail adress ending by (@trigo-group.com). Please note the password at the end of this email. It is your activation password

Select **Enable**.

If the device ask for enable the radio, select **yes**.

3.5 Wipe your blackberry model 8320



- Set up a password on your device by going in the **Options** menu, then in **Security Options**, select **Regionnal Settings**. In **Password** option select **enable**.
- Select **Number of Password Attempts** and set the value at **3** instead of **10**.
- Select **Security Delay** and set the value at **1 min** instead of **30 min**.
- Push the **Return** key.
- Type the password you just set up.

- Wait 1 minute the BlackBerry will lock.

Initiate the Wipe:

- Type a bad password (different of what you have previously set up) and type "BlackBerry" each time that it is asked.
- At the third attempt, the blackberry will automaticly erase himself and deregister from the old messaging system.
- The blackberry will reboot after the wipe.
- Type your PIN code.
- Select your language.
- Select **Connect to the mobile network**.
- Select the local time
- Click **Next** until you reach the option **register wizzard**.

3.6.Activation of blackberry model 8320



In the **Settings** menu, choose **Option** then **Advanced System Settings** and select **Enterprise Activation**.

Type the following informations :

E-mail : your email adress.

Activation Password : You have received an email form *service.buisnesscloud.blackberry.com* on your new mail adress ending by (@trigo-group.com). Please note the password at the end of this email. It is your activation passwordSelect **Enable**.

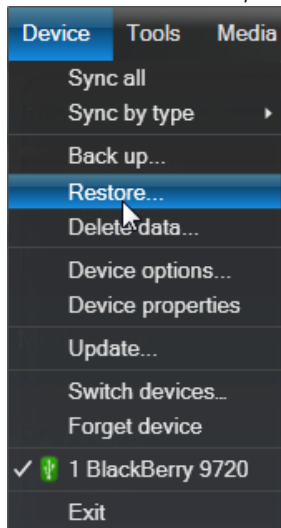
If the device ask for enable the radio, select **yes**.

4. Restore your Blackberry

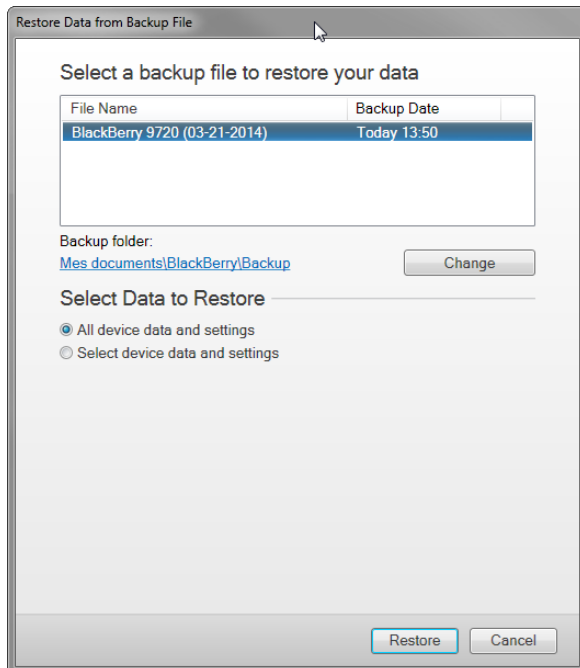
- Launch the **BlackBerry Desktop Software**.



- In the **device** menu , select **Restore**



- A menu appear , click on **Restore**



- In the windows **Restore Data from backup file**, in the field **Select a backup file to restore your data**, select the backup you have previously made.
- In the **Select Data To Restore**, choose the option **Select device data an settings** and check the following options :
 - **Attachment DATA**
 - **MMS Messages**
 - **SMS Messages**
- Click on restore.
- Wait for the restoration to complete.

5. Attention

You have to know that some personal settings maybe lost (eg: Wallpapers, shortcuts, ringtones, etc...) after the backup/restore of your blackberry.